

# Residents on Board!

*A 1-day training workshop for residents on the management boards of housing associations or regeneration organisations*

## Aims

This workshop is designed to help resident board members:

- Be clear and confident about their roles as board members
- Develop constructive relationships with other board members
- Contribute effectively to meetings and different types of decision
- Consult and feed back to other residents in the community.



## Outline programme

Session 1 Introduction to the workshop and to one another

Why we became board members. Individual aims and how these fit with the organisation's.

Expanding your comfort zones.

Session 2 The role of a management board. The difference between strategy, policy, and day to day operations. Different types of decision, and the process of reaching agreement. Informing and consulting other residents.

Session 3 Being effective in meetings. Getting your own points across. Seeing things from others' points of view.

Session 4 The nuts and bolts: avoiding jargon; dealing with reports.

Course review and next steps.